

PO Box 10335, Centurion, 0046 TCTA, Byls Bridge Office Park, Building 9, Corner of Olievenhoutbosch & Jean Ave, Doringkloof, Centurion Tel: +27 12 683 1200 | Fax: +27 12 683 1361

Email: info@tcta.co.za | Website: www.tcta.co.za

16 April 2024

REF: CLARIFICATION NO: 1

RFB NO: 053/ 2023/EWSS/BPM/RFB

APPOINTMENT OF SERVICE PROVIDERS FOR THE PROVISION BUSINESS PROCESS MANAGEMENT TOOL FOR A PERIOD OF 36 MONTHS

Dear Bidder.

TCTA acknowledges receipt of the Requests for Clarification listed below. The applicable response to each request for clarification is provided in the attached table under each item.

#	Clarification	TCTA's response
1.	This is a very serious request but there seems to be	Accurate. We seek 2 licenses for 2 users to
	only 2 users to be allocated the responsibility of	utilise the BPM Tool.
	working on this system, is this accurate?	
2.	Please advise how many users will require access to	We seek 2 licenses for 2 users to utilise the
	the system in total, as our solution requires users to	BPM Tool.
	have licences to the front end of the solution to access	
	and solution	

Yours faithfully
Azwianewi Nelwamondo
Senior Manager: Supply Chain Management